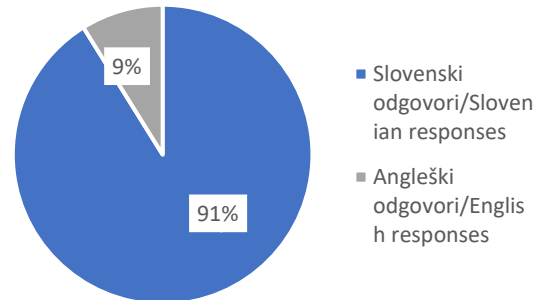


REZULTATI VPRAŠALNIKA O PONUDBI MENZE NA IJS / RESULTS OF THE CANTEEN SERVICES SURVEY AT JSI

Anketa je bila izvedena v obdobju od 10. do 21. 12. 2024.

Skupaj je anketo rešilo 327 zaposlenih. / A total of 327 employees completed the survey.

- Slovenski odgovori / Slovenian responses: 298 = 91%
- Angleški odgovori / English responses: 29 = 9%



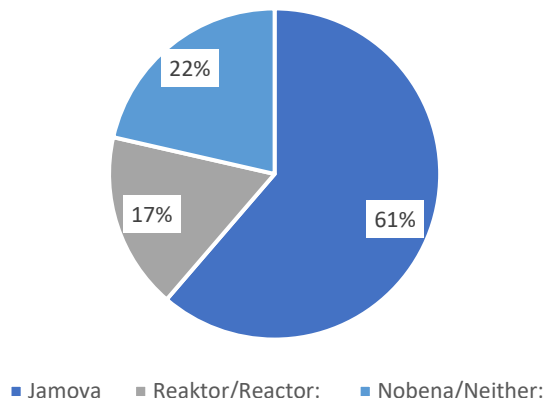
Slika 1 / Figure 1: Porazdelitev odgovorov glede na jezik / Distribution of responses by language

Število odgovorov za posamezno menzo: / Number of responses for each cafeteria:

- Jamova: 206 = 61%
- Reaktor/Reactor: 58 = 17%
- Nobena/Neither: 72 = 22%
- Skupaj /Total: 336 (9 oseb je reševalo tako vprašalnik za Reaktor in za Jamovo, zato je skupno število odgovorov večje od št. zaposlenih, ki je anketo rešilo / 9 individuals completed the questionnaire for both Reactor and Jamova, so the total number of responses is higher than the number of employees who completed the survey).

Slika 2 / Figure 2:

Porazdelitev odgovorov glede na uporabo menz/
Distribution of responses by cafeteria usage



MENZA NA LOKACIJI REAKTOR / CANTEEN AT REACTOR LOCATION

Kako se večinoma prehranjujete v času službe? / How do you usually eat during work hours?

Vprašanje je skupaj rešilo 58 zaposlenih. / A total of 58 employees answered this question.

MENZA REAKTOR / REACTOR CANTEEN	Število / number	%
Jem v menzi. / I eat in the JSI canteen.	19	33%
Prinesem od doma. / I bring food from home.	21	36%
Jem v Belinki. / I eat at Belinka.	4	7%
Jem v eni od gostiln. / I eat at a restaurant outside the location.	2	3%
Naročam od zunaj. / I order food from outside the location.	5	9%
Ne jem v času službe./ I don't eat during work hours.	3	5%
Drugo/Other	4	7%

Tretjina anketirank in anketirancev, ki dela na Reaktorju, se prehranjuje v menzi, približno tretjina si hrano nosi s sabo, ostali pa se v času službe prehranjujejo na drugačen način. / One-third of respondents working at Reactor use the canteen, about one-third bring their own food, and the rest eat in other ways.

Ali ste že kdaj jedli v menzi na Reaktorju v zadnjem letu? / Have you eaten at the Reactor canteen in the past year?

Vprašanje je skupaj rešilo 39 zaposlenih. / A total of 39 employees answered this question.

MENZA REAKTOR / REACTOR CANTEEN	Število / number	%
Da./Yes.	36	92 %
Ne./No.	3	8 %

Večina anketirank in anketirancev od 39, ki je odgovorilo na vprašanje, je v zadnjem letu uporabilo menzo na Reaktorju. / The majority of the 39 respondents who answered the question have used the canteen at Reactor in the past year.

Zakaj ne jeste več oz. bolj pogosto v menzi? / Why do you no longer or less frequently eat at the canteen?

Vprašanje je skupaj rešilo 36 zaposlenih. Gre za vprašanje z možnimi več odgovori, zato se odstotki ne seštevajo v 100. / A total of 36 employees answered this question. This is a "multiple choice" type question, so the percentages do not add up to 100.

MENZA REAKTOR / REACTOR CANTEEN	Število / number	%
Potrebno je predhodno naročanje. / Pre-ordering is required.	29	81 %
Previsoka cena. / The price is too high.	18	50 %
Neustrezen obratovalni čas. / Inconvenient operating hours.	7	19 %
Ni okusno. / The food is not tasty.	8	22 %
Slaba izbira. / Poor menu choices.	10	28 %
Neprijazno osebje. / Unfriendly staff.	0	0 %
Neprijetno okolje. / Unpleasant environment.	2	6 %
Ni solatnega bara. / No salad bar.	5	14 %
Majhne porcije. / Small portions.	6	17 %
Other	7	19 %

Izmed 36 anketirank in anketirancev, ki menze na Reaktorju ne uporabljajo pogosto, razlog štiri petine pripišejo predhodnemu naročanju, polovica previsoki ceni, približno tretjina slabi izbiri, približno petina pa neustreznemu obratovalnemu času, neokusnosti, majhnim porcijam in pomanjkanju solatnega bara. / Among the 36 respondents who do not frequently use the canteen at Reaktor, four-fifths attribute the reason to the need for prior ordering, half to the high prices, about one-third to the poor selection, and about one-fifth to unsuitable operating hours, unappetizing food, small portions, and the lack of a salad bar.

Jedel_a bi v menzi, če bi bilo: / I would eat at the canteen if:

Vprašanje so rešili 3 zaposlene, zaposleni. Gre za vprašanje z možnimi več odgovori, zato se odstotki ne seštevajo v 100. / A total of 3 employees answered this question. This is a "multiple choice" type question, so the percentages do not add up to 100.

MENZA REAKTOR / REACTOR CANTEEN	Število / number
Brez naročanja. / Pre-ordering was not required.	3
Ceneje. / It was cheaper.	2
Odprto bolj zgodaj oz. dlje. / It was open earlier or longer.	1
Bolj okusno. / The food was tastier.	0
Več izbire. / There was more variety.	1

Bolj prijazno osebje. / The staff was friendlier.	0
Bolj prijetno okolje. / The environment was more pleasant.	0
Na voljo več solate (solatni bar). / There was more salad available (salad bar).	1
Več na krožniku (večje porcije). / Portion sizes were larger.	0
Other	1

Tri anketiranke in anketiranci, ki v zadnjem letu niso uporabili menze, poročajo, da bi jo uporabili le, če prednaročanje ne bi bilo potrebno. / Three respondents who have not used the canteen in the past year state they would only use it if prior ordering were not required.

Kaj so dobre strani prehranjevanja v menzi na Reaktorju? What are the advantages of eating at the Reactor canteen?

Vprašanje je skupaj rešilo 19 zaposlenih. Gre za vprašanje z možnimi več odgovori, zato se odstotki ne seštevajo v 100. / A total of 19 employees answered this question. This is a "multiple choice" type question, so the percentages do not add up to 100.

MENZA REAKTOR / REACTOR CANTEEN	Število / number	%
Naročanje. / Pre-ordering.	0	0%
Cena. / Pricing.	2	11%
Obratovalni čas. / Operating hours.	5	26%
Okusna hrana. / Tasty food.	8	42%
Dobra izbira. / Good variety.	4	21%
Prijazno osebje. / Friendly staff.	12	63%
Prijetno okolje. / Pleasant environment.	3	16%
Solate so že pripravljene. / Already prepared salads.	1	5%
Porcije niso prevelike. / Portion sizes are just right.	2	11%
Bližina. / Proximity.	14	74%
Nič. / None.	0	0%
Other	1	5%

Večina anketirank in anketirancev, ki uporabljajo menzo na Reaktorju, kot glavne prednosti menze izpostavlja njeno bližino in prijazno osebje ter okusno hrano, ki jo pohvali dve petini anketiranih. / Respondents who use the canteen at Reaktor highlight its proximity, the friendly staff, and the tasty food as the main advantages.

Kaj so slabe strani prehranjevanja v menzi na Reaktorju? What are the disadvantages of eating at the Reactor canteen?

Vprašanje je skupaj rešilo 19 zaposlenih. Gre za vprašanje z možnimi več odgovori, zato se odstotki ne seštevajo v 100. / A total of 19 employees answered this question. This is a "multiple choice" type question, so the percentages do not add up to 100.

MENZA REAKTOR / REACTOR CANTEEN	Število / number	%
Naročanje. / Pre-ordering.	19	100%
Cena. / Pricing.	8	42%
Obratovalni čas. / Operating hours.	5	26%
Neokusna hrana. / The food is not tasty.	3	16%
Slaba izbira. / Poor selection and variety.	7	37%
Neprijazno osebje. / Unfriendly staff.	2	11%
Neprijetno okolje (hladno, temno). / Unpleasant environment (cold, dark).	6	32%
Ni solatnega bara / No salad bar.	2	11%
Majhne porcije. / Portion sizes are too small.	9	47%
Nič. / None.	0	0%
Other	1	5%

Vse anketiranke in anketiranci, ki so odgovorili na vprašanje, so kot glavne slabosti menze izpostavili sistem prednaročanja, polovica jih je omenila premajhne porcije, približno polovica previsoke cene, približno tretjina pa slabo izbiro, neprijetno okolje in neustrezen obratovalni čas. / All respondents who answered the question highlighted the pre-ordering system as the main drawback of the canteen, with half mentioning small portions, about half pointing out high prices, and around a third criticizing the poor selection, unpleasant environment, and unsuitable operating hours.

Kako pogosto uporabljate storitve menze? / How often do you use the canteen services?

Vprašanje je skupaj rešilo 55 zaposlenih. / A total of 55 employees answered this question.

MENZA REAKTOR / REACTOR CANTEEN	Število / number	%
Občasno (do 3-krat mesečno). / Occasionally (up to 3 times per month).	32	58%
1-2-krat tedensko. / 1-2 times per week.	6	11%
3-4-krat tedensko. / 3-4 times per week.	5	9%
Vsak dan. / Every day.	12	22%

Kulinarična ponudba / Culinary offer:

Vprašanje je skupaj rešilo 55 zaposlenih. / A total of 55 employees answered this question.

MENZA REAKTOR / REACTOR CANTEEN	Se ne strinjam. / I do not agree.*	Se strinjam. / I agree.**	Ni relevantno zame/ Not relevant for me
Jedi na jedilniku so raznolike. / The menu offers a variety of dishes.	20%	76%	4%
Jedi na jedilniku so okusne in dobro pripravljene. / The dishes on the menu are tasty and well-prepared.	15%	84%	2%
Uporabljene sestavine so sveže in kvalitetne. / Ingredients used are fresh and of high quality.	13%	82%	5%
Na jedilniku je premalo vegetarijskih opcij. / There are too few vegetarian options on the menu.	29%	33%	38%
Na jedilniku je premalo veganskih opcij. / There are too few vegan options on the menu.	24%	25%	51%
Na jedilniku je premalo brezglutenskih opcij. / There are too few gluten-free options on the menu.	22%	20%	58%

Opomba/Note:

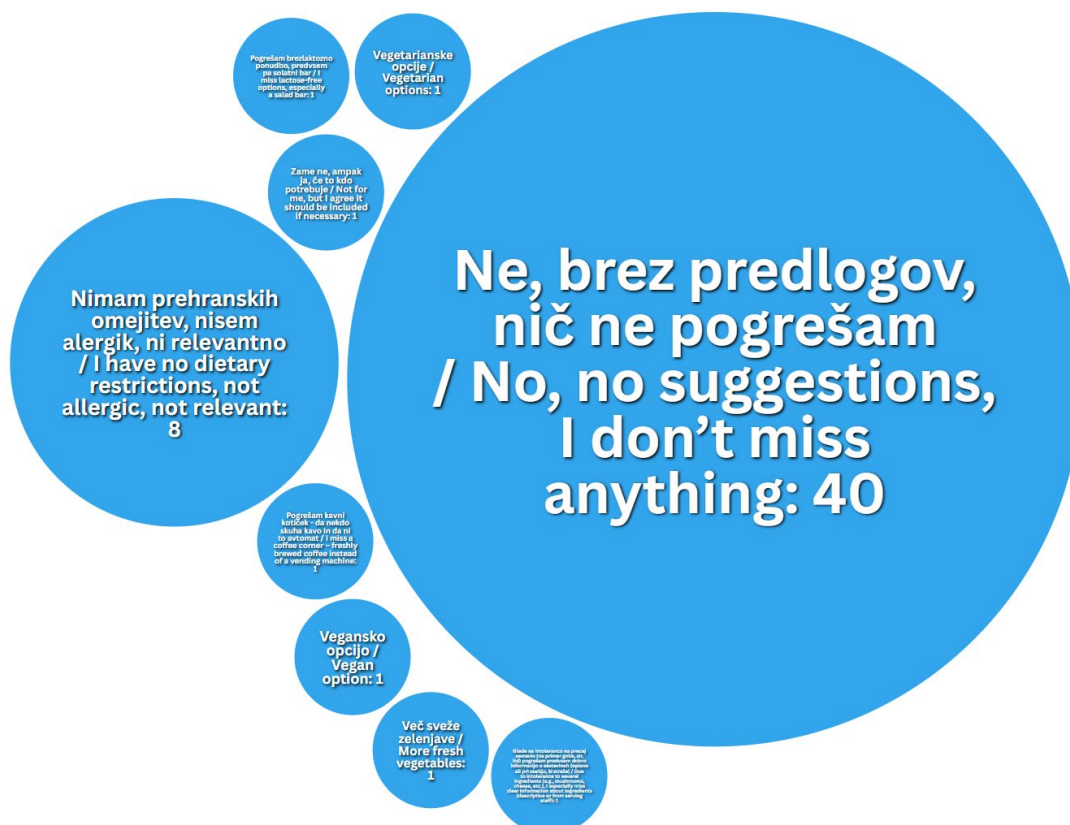
* Za pridobitev števila nestrinjanja zaposlenih s postavko smo sešteli odgovore 1 »sploh se ne strinjam« in 2 »deloma se ne strinjam«. / To calculate the number of employees disagreeing with the item, we summed up responses 1 "strongly disagree" and 2 "somewhat disagree."

** Za pridobitev števila strinjanja zaposlenih s postavko smo sešteli odgovore 3 »se niti ne strinjam niti strinjam«, 4 »se deloma strinjam« in 5 »se popolnoma strinjam«. / To calculate the number of employees agreeing with the item, we summed up responses 3 "neither agree nor disagree," 4 "somewhat agree," and 5 "completely agree."

Večina anketirank in anketirancev se strinja, da so jedi na jedilniku raznolike, da so jedi okusne in da so uporabljene sestavine sveže in kvalitetne. 33 % anketirank in anketirancev bi si želelo več vegetarijskih opcij, 25 % več veganskih, 20 % pa več brezglutenskih opcij. / Most respondents agree that the menu offers a variety of dishes, that the dishes are tasty, and that the ingredients used are fresh and of high quality. 33% of respondents would like more vegetarian options, 25% more vegan options, and 20% more gluten-free options.

Navedite, ali zaradi prehranskih omejitev ali alergij pogrešate še kakšno ponudbo (na primer: brezlaktozno ...). / Please indicate if you miss any specific offers due to dietary restrictions or allergies (e.g., lactose-free, etc.).¹

- Ne, brez predlogov, nič ne pogrešam / No, no suggestions, I don't miss anything: 40
- Nimam prehranskih omejitev, nisem alergik, ni relevantno / I have no dietary restrictions, not allergic, not relevant: 8
- Vegetarianske opcije / Vegetarian options: 1
- Vegansko opcijo / Vegan option: 1
- Zame ne, ampak ja, če to kdo potrebuje / Not for me, but I agree it should be included if necessary: 1
- Glede na intoleranco na precej sestavin (na primer gobe, sir, itd) pogrešam predvsem dobro informacijo o sestavinah (opisno ali pri osebju, ki streže) / Due to intolerance to several ingredients (e.g., mushrooms, cheese, etc.), I especially miss clear information about ingredients (descriptive or from serving staff): 1
- Pogrešam kavni kotiček - da nekdo skuha kavo in da ni to avtomat / I miss a coffee corner – freshly brewed coffee instead of a vending machine: 1
- Pogrešam brezlaktozno ponudbo, predvsem pa solatni bar / I miss lactose-free options, especially a salad bar: 1
- Več sveže zelenjave / More fresh vegetables: 1



¹ Zraven odgovorov je navedena številka, ki predstavlja število anketirank in anketirancev, ki so podali enako mnenje. / Next to the responses is a number that represents the number of respondents who provided the same opinion.

Kakovost storitev / Service quality:

Vprašanje je skupaj rešilo 55 zaposlenih. / A total of 55 employees answered this question.

MENZA REAKTOR / REACTOR CANTEEN	Se ne strinjam. / I do not agree.*	Se strinjam. / I agree.**
Hrano v menzi dobim hitro. / I get my food quickly at the canteen.	0%	100%
Osebjje v menzi je prijazno in svoje delo dobro opravlja. / The canteen staff is friendly and performs their duties well.	2%	98%
Prehranske informacije (na primer o vsebovanju alergenov) so hitro in jasno dostopne. / Nutritional information (e.g., allergens) is easily and clearly accessible.	13%	87%
Jedilni prostor in mize so primerno očiščene. / The dining area and tables are adequately clean.	4%	96%
Vedno je na voljo dovolj pribora in posode. / There is always enough cutlery and dishes available.	4%	96%
Cena jedi je ugodna. / The price of meals is reasonable.	44%	56%
Obratovalni čas menze mi ustreza (vsak delovnik med 11.00 in 13.00). / The canteen's operating hours suit me (weekdays from 11:00 AM to 1:00 PM).	15%	85%

Opomba/Note:

* Za pridobitev števila nestrinjanja zaposlenih s postavko smo sešteli odgovore 1 »sploh se ne strinjam« in 2 »deloma se ne strinjam«. / To calculate the number of employees disagreeing with the item, we summed up responses 1 "strongly disagree" and 2 "somewhat disagree."

** Za pridobitev števila strinjanja zaposlenih s postavko smo sešteli odgovore 3 »se niti ne strinjam niti strinjam«, 4 »se deloma strinjam« in 5 »se popolnoma strinjam«. / To calculate the number of employees agreeing with the item, we summed up responses 3 "neither agree nor disagree," 4 "somewhat agree," and 5 "completely agree."

Vse anketiranke in anketiranci se strinjajo, da hrano v menzi dobi hitro, večina, da je osebjje v menzi prijazno, da so prehranske informacije hitro in jasno dostopne, da so jedilni prostor in mize primerno očiščene, da je na voljo vedno dovolj pribora in posode, obratovalni čas pa jim ustreza. Skoraj polovici pa se cena jedi ne zdi ugodna. / All respondents agree that food in the cafeteria is served quickly, most that the cafeteria staff is friendly, that nutritional information is quickly and clearly accessible, that the dining area and tables are properly cleaned, that there is always enough cutlery and dishes available, and that the operating hours suit them. However, almost half of respondents find the price to be unreasonable.

Označite. Količinsko je hrane: / Indicate whether the portion sizes are:

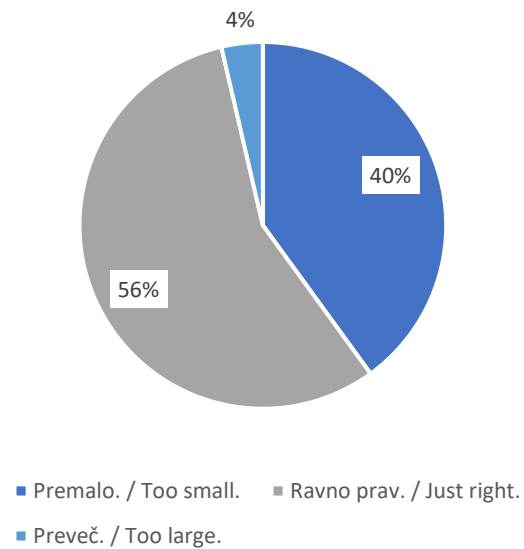
Vprašanje je skupaj rešilo 55 zaposlenih. / A total of 55 employees answered this question.

MENZA REAKTOR / REACTOR CANTEEN	Število / number	%
Premalo. / Too small.	22	40%
Ravno prav. / Just right.	31	56%
Preveč. / Too large.	2	4%

Slika 9 / Figure 9

Ocenjena količina hrane v menzi Reaktor / Portion size ratings at Reactor canteen

Približno polovica anketiranih meni, da je količina hrane ravno pravšnja, medtem ko 40 % meni, da je hrane premalo. / About half of the respondents believe the portion sizes are just right, while 40% feel the portions are too small.



Atmosfera in okolje / Atmosphere and environment:

Vprašanje je skupaj rešilo 55 zaposlenih. / A total of 55 employees answered this question.

MENZA REAKTOR / REACTOR CANTEEN	Se ne strinjam. / I do not agree.*	Se strinjam. / I agree.**
Vzdušje v menzi je prijetno. / The atmosphere in the canteen is pleasant.	15%	85%
Hrupnost v menzi je sprejemljiva. / The noise level in the canteen is acceptable.	2%	98%
Na voljo je dovolj prostorov za sedenje in druženje. / There are enough spaces for sitting and socializing.	4%	96%
Poleti je prevroče. / It gets too hot in the summer.	56%	44%
Pozimi je prehladno. / It gets too cold in the winter.	47%	53%
Osvetljeno je ravno prav. / The lighting is just right.	9%	91%
Občasna glasba je prijetna. / Occasional music is enjoyable.	13%	87%

Opomba/Note:

** Za pridobitev števila nestrinjanja zaposlenih s postavko smo sešteli odgovore 1 »sploh se ne strinjam« in 2 »deloma se ne strinjam«. / To calculate the number of employees disagreeing with the item, we summed up responses 1 "strongly disagree" and 2 "somewhat disagree."*

*** Za pridobitev števila strinjanja zaposlenih s postavko smo sešteli odgovore 3 »se niti ne strinjam niti strinjam«, 4 »se deloma strinjam« in 5 »se popolnoma strinjam«. / To calculate the number of employees agreeing with the item, we summed up responses 3 "neither agree nor disagree," 4 "somewhat agree," and 5 "completely agree."*

Večina anketiranih se strinja, da je vzdušje v menzi prijetno, da je hrupnost sprejemljiva, da je na voljo dovolj prostorov za sedenje in druženje, da je osvetlitev ustrezna ter da je občasna glasba prijetna. Približno polovica pa meni, da je poleti v menzi prevroče, pozimi pa prehladno. / The majority of respondents agree that the atmosphere in the canteen is pleasant, the noise level is acceptable, there are enough spaces for sitting and socializing, the lighting is appropriate, and the occasional music is pleasant. However, about half of them feel that the canteen is too hot in the summer and too cold in the winter.

Sistem prednaročanja. / Pre-ordering system.

Vprašanje je skupaj rešilo 55 zaposlenih. / A total of 55 employees answered this question.

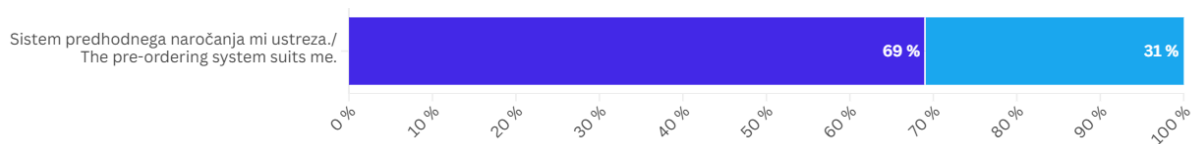
MENZA REAKTOR / REACTOR CANTEEN	Se ne strinjam. / I do not agree.*	Se strinjam. / I agree.**
Sistem predhodnega naročanja mi ustreza./ The pre-ordering system suits me.	69%	31%

Večini anketirank in anketiranih sistem predhodnega naročanja ne ustreza. / The majority of respondents find the pre-ordering system unsuitable.

Slika 10 / Figure 10

Mnenje o sistemu prednaročanja v menzi na Reaktorju / Opinions on the pre-ordering system at the Reactor canteen

■ Se ne strinjam. / I do not agree. ■ Se strinjam. / I agree.



Kaj bi po vašem mnenju lahko izboljšali pri sistemu predhodnega naročanja obrokov, da bi vam bolj ustrezal? / What could be improved in the pre-ordering system to make it more suitable for you?²

- Prilagodljivost in preglednost sistema / Flexibility and Transparency of the System: 27
 - Da se ga ukine / Discontinuation of the system: 6
 - Da je meni v petek znan za cel teden v naprej, možnost naročanja za teden v naprej / Weekly menu availability by Friday, allowing pre-orders for the whole week: 11
 - Možnost naročanja (in odjave) do kasnejše ure, do 9h ali 10h / Possibility to order (and cancel) until later hours, e.g., 9 or 10 a.m.: 7
 - Večja fleksibilnost pri naročanju (možnost vsaj nekega obroka, tudi v primeru da se nisi naročil) / Greater flexibility in ordering (option for some meals even if not pre-ordered): 2
 - Individualen obrazec, da informacije naročil niso vidne vsem, da noben ne more zbrisati naročila. / Individual order forms to ensure privacy, and doesn't allow deletion: 3
 - Iz statistike minulega leta bi se število naročil že moralo poznati in uporabiti za odstranitev prednaročanja. / Utilize past year's statistics to provide meals without pre-ordering: 1
- Kakovost in konsistentnost storitve / Quality and Consistency of Service: 12
 - Da je konsistenten, se je že zgodilo, da sem kljub naročilu ostal brez kosila / Ensure consistency – sometimes meals are unavailable despite pre-ordering: 2
 - Težava ni v naročanju, ampak kvaliteti hrane. / Problem lies in food quality, small portions, and bland taste: 2
 - Stvar v živo zgleda čisto drugače, kot je napisano / Food differs significantly from descriptions: 1
 - Privabljanje več zaposlenih, da sistem ne bo več potreben / Attracting more staff to eliminate the need for pre-ordering: 1
 - Večja količina obrokov / Increased meal quantities: 1
 - Kuhanje na lokaciji / On-site cooking: 1
 - Ponudba vode / Availability of water: 1
 - Prevod jedilnika v angleščino / Menu translation to English: 3
- Raznolikost in dostopnost ponudbe / Diversity and Accessibility of the Offer: 6
 - Stalna ponudba obrokov, če ne naročiš pravočasno / Constant meal options for late orders: 1
 - Vsaj še ena dnevna ali žlica opcije / At least one more daily or soup option: 1
 - Več raznolikih jedi in več fleksibilnosti pri naročanju / More diverse dishes and flexibility in ordering: 2
 - Opcije, katere se lahko naročil tudi brez prednaročila, enostavno predrage in preveč ponovljive. / Options available without pre-ordering are too expensive and repetitive: 1
 - Dodatek solate in juhe / Addition of salad and soup: 1
- Brez predlogov, mnenj / Lack of Suggestions: 9
 - Ne vem / I don't know: 3
 - Nimam dobrega predloga / I don't have a good suggestion: 3

² Zraven odgovorov je navedena številka, ki predstavlja število anketirank in anketirancev, ki so podali enako mnenje. / Next to the responses is a number that represents the number of respondents who provided the same opinion.

- Razumem, da drugače težko pripravijo kosila vnaprej / Understanding difficulty in preparing meals without pre-orders: 3



Splošno zadovoljstvo z menzo na IJS / Overall satisfaction with the JSI canteen:

Vprašanje je skupaj rešilo 55 zaposlenih. / A total of 55 employees answered this question.

Približno polovica anketiranih je z menzo zadovoljna, polovica pa ne. Povprečje splošnega zadovoljstva z menzo je 3,31. / About half of the respondents are satisfied with the canteen, while the other half are not. The average satisfaction with the canteen is 3.31

MENZA REAKTOR / REACTOR CANTEEN	Nisem zadovoljen_jna	Sem zadovoljen_jna
Splošno zadovoljstvo z menzo. / Overall satisfaction with the canteen.	55%	45%

Opomba/Note:

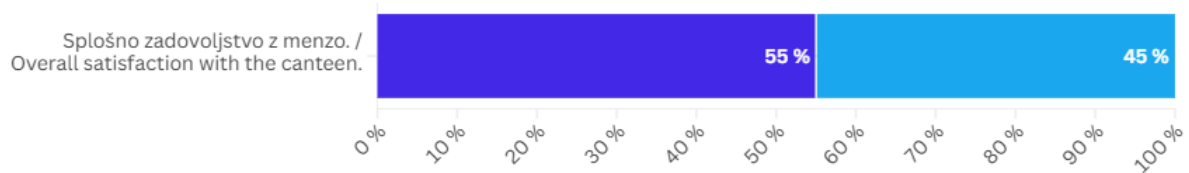
* Za pridobitev števila nestrinjanja zaposlenih s postavko smo sešteli odgovore 1 »sploh nisem zadovoljna_en«, 2 »zelo nezadovoljna_en«, 3 »deloma nezadovoljna_en« / To calculate the number of employees disagreeing with the item, we summed up responses 1 "not satisfied at all," 2 "very dissatisfied," 3 "somewhat dissatisfied."

** Za pridobitev števila strinjanja zaposlenih s postavko smo sešteli odgovore 4 »deloma zadovoljna_en«, 5 »zelo zadovoljna_en« in 6 »popolnoma zadovoljna_en«. / To calculate the number of employees agreeing with the item, we summed up responses 4 "somewhat satisfied," 5 "very satisfied," and 6 "completely satisfied."

Slika 11 / Figure 11

Splošno zadovoljstvo z menzo na Jamovi. / Overall satisfaction with the canteen at Jamova.

■ Nisem zadovoljen_jna ■ Sem zadovoljen_jna



Ali imate kakšne druge komentarje ali predloge? / Do you have any other comments or suggestions?³

- Ne, brez predlogov: 29
- Kakovost hrane / Food quality: 7
 - Kakovost zaradi dolgega časa med pripravo in postrežbo je slaba / Poor quality due to long time between preparation and serving: 5
 - Hrana v posodicah, ko nimajo osebja, je groznega okusa / Food in containers when staff is unavailable tastes awful: 1
 - Redka gostote jedi na žlico, ko prideš kasneje / Sparsity of »spoon meals« when arriving later: 1
- Porcije / Portions: 6
 - Večje porcije / Bigger portions: 4
 - Porcije v Gostilni večje (zakaj pri nas ne?), se ne naješ za cel delovnik / Portions in the Gostilna are bigger (why not here?), not enough to last a whole workday: 2
- Raznolikost in ponudba hrane / Variety and Food Options: 17
 - Dobra hrana, prijazno osebje / Good food, friendly staff: 3
 - Pogrešam bučno juho, balzamični kis za solato / Missing pumpkin soup, balsamic vinegar for salads: 1
 - Ponudba in osebje sta se poslabšala / Food offer and staff have deteriorated: 1
 - Dobrodošli bi bili npr. sendviči, jogurti, morda pekovsko pecivo / Sandwiches, yogurts, and perhaps baked goods would be welcome: 1
 - Ponudba kave / Coffee service: 1
 - Ponudba vode. / Water service: 5
 - Raznolikost jedi, širša ponudba hrane (na primer zdravih jedi in predvsem vegi, da se ne ponavljajo v tednu le druga variacija rižot) / More variety in meals, broader food offerings (e.g., healthy and vegan options, avoid repeating the same meals like variations of risotto each week): 3
 - Solatni bar / Salad bar: 1
 - Kombiniranje hrane / Ability to combine food: 1
 - Bolj zdrave opcije, če nisi naročil. / Healthier options if you haven't pre-ordered: 1
- Cena / Price: 3
 - Predrago glede na količino in kakovost / Too expensive for the quantity and quality: 3
- Storitve menze / Canteen services: 8
 - Kuhanje na lokaciji / On-site cooking: 3
 - Prevod jedilnika v angleščino / Menu translation to English: 1
 - Obvestiti zaposlene, ko pridejo na kosilo skupine, da se ne čaka / Notify employees when groups arrive for lunch to avoid waiting: 1
 - Težava je prostor, ker ni prijeten in ne privablja novih ljudi / Issue with the space being unattractive and not drawing in new people: 1
 - Pladnji so neustrezno očiščeni / Trays are not properly cleaned: 2
- Pozitivne povratne informacije / Positive Feedback: 4
 - Pohvala fantu iz menze, ki je zelo prijazen / Thank you to the friendly staff member in the canteen: 1

³ Zraven odgovorov je navedena številka, ki predstavlja število anketirank in anketirancev, ki so podali enako mnenje. / Next to the responses is a number that represents the number of respondents who provided the same opinion.

- Čeprav je menza zelo povprečna, jo je fajn imeti kot opcijo / Although the canteen is very average, it's nice to have as an option: 3



MENZA REAKTOR – NE UPORABA / REACTOR CANTEEN – NOT USING

Zakaj ne uporabljate storitev menze na lokaciji Reaktor? / Why do you not use the canteen services at the Reactor location?

Vprašanje je skupaj rešilo 56 zaposlenih. Gre za vprašanje z možnimi več odgovori, zato se odstotki ne seštejejo v 100. / A total of 56 employees answered this question. This is a "multiple choice" type question, so the percentages do not add up to 100.

MENZA REAKTOR / REACTOR CANTEEN	Število / number	%
Hrano si prinesem od doma. / I bring food from home	32	57%
Uporabljam storitve drugih ponudnikov izven lokacije. / I use services from other providers outside the location.	17	30%
Ne jem v delovnem času. / I don't eat during work hours.	4	7%
Zaradi sistema prednaročanja. / Because of the pre-ordering system.	27	48%
Ni mi všeč jedilnik. / I don't like the menu.	8	14%
Previsoke cene. / Prices are too high.	24	43%
Neustrezni obratovalni čas./ Inconvenient operating hours.	7	13%
Zaradi prehranskih omejitev in/ali alergij. / Due to dietary restrictions and/or allergies.	6	11%
Nisem vedel_a, da takšno ponudbo na IJS sploh imamo. / I wasn't aware this service exists at IJS.	2	4%
Other	7	13%

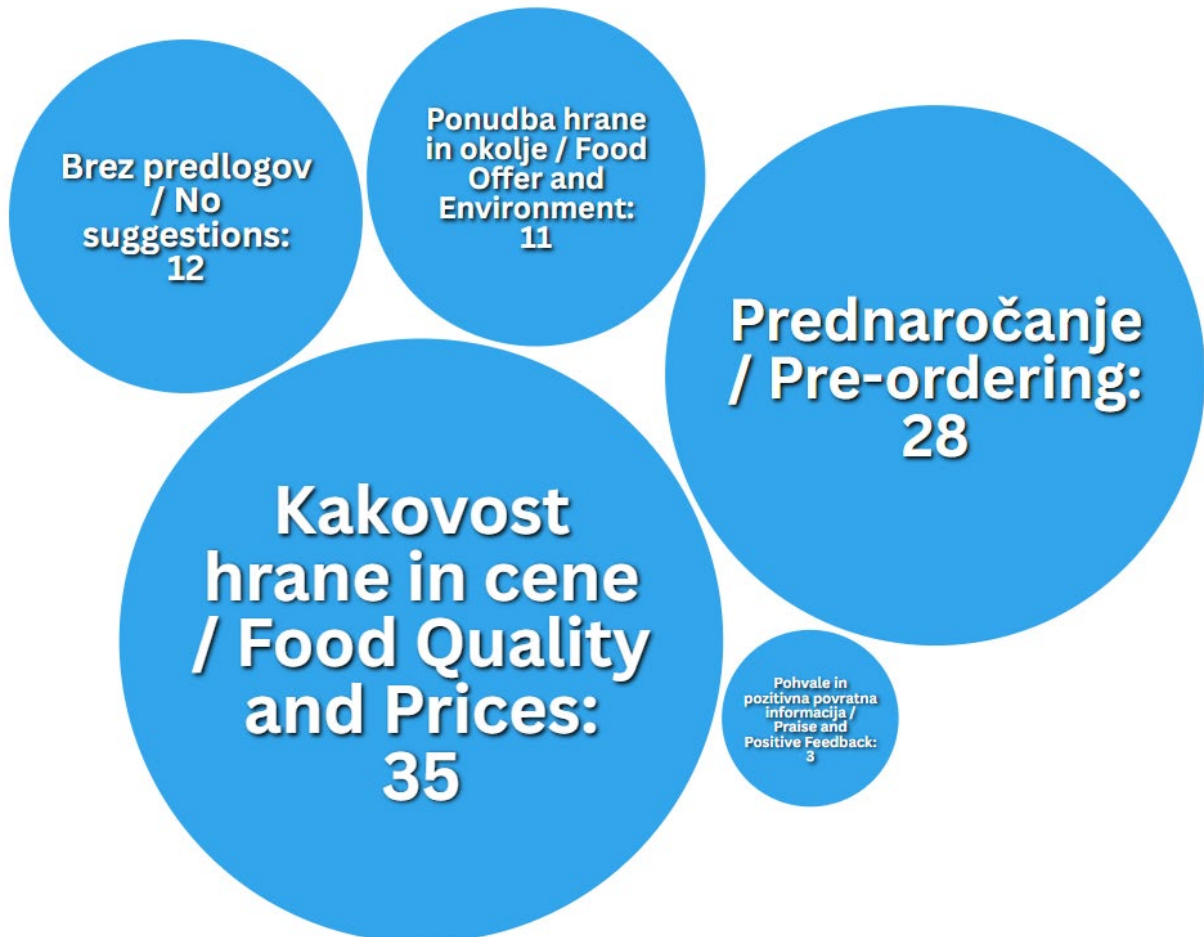
Izmed 56 anketiranih razloge za neuporabo menze na Reaktorju približno polovica pripiše temu, da si sami prinesejo hrano s seboj in sistemu prednaročanja, nekoliko manj kot polovica previsokim cenam, približno tretjina uporabi druge storitve, približno desetina pa neprehranjevanju v službenem času, jedilniku, ki jim ni všeč, neustreznemu obratovalnemu času in prehranskim omejitvam. / Among the 56 respondents, about half attribute the reasons for not using the canteen at Reaktor to bringing their own food and the pre-ordering system, slightly less than half to high prices, about a third use other services, and around a tenth cite not eating during work hours, a menu they don't like, unsuitable operating hours, and dietary restrictions.

Kaj bi se moralo spremeniti, da bi uporabljali storitev menze na lokaciji Reaktor? Prosimo, zapišite konkretne predloge. / What should change for you to use the canteen services at Reactor location? Please provide specific suggestions.⁴

- **Prednaročanje / Pre-ordering: 28**
 - Brez prednaročanja / No pre-ordering: 17
 - Izboljšanje prednaročanja (imeti jedilnik za naprej) / Improve pre-ordering (have the menu in advance): 2
 - Podaljšati delovni čas menze / Extend the canteen's working hours: 2
 - Premik sistema prednaročanja na vsaj 10h zjutraj / Shift the pre-ordering system to at least 10 a.m.: 1
 - Nekaj obrokov možnih brez prednaročila / Some meals should be available without pre-ordering: 3
 - Prednaročanje je težko za tiste ki letimo iz lokacije na lokacijo – kdaj ne uspeš pojesti prednaročenega kosila / Pre-ordering is difficult for those flying between locations – sometimes you can't get the pre-ordered meal: 2
 - Konsistentnost ponudnika / Consistency of the provider: 1
- **Kakovost hrane in cene / Food Quality and Prices: 35**
 - Predrago glede na količino in kakovost / Too expensive for the quantity and quality: 16
 - Izboljšanje ponudbe / Improve the offerings: 2
 - Več zdravih opcij / More healthy options: 4
 - Več vegi, veganskih opcij / More vegan and vegetarian options: 3
 - Izboljšanje kakovosti / Improve quality: 1
 - Manjše porcije količinsko / Smaller portions in quantity: 1
 - Večje porcije / Bigger portions: 5
 - Obroki bi v osnovi ne smeli biti dražji od nadomestila za prehrano / Meals shouldn't be more expensive than the food allowance: 1
 - Juha in sladica za simbolično doplačilo (1€) / Soup and dessert for a symbolic extra charge (1€): 2
- **Ponudba hrane in okolje / Food Offer and Environment: 11**
 - Uvesti solatni bar / Introduce a salad bar: 1
 - Možnost kombiniranja jedi / Option to combine meals: 2
 - Bolj enostavne jedi / Simpler meals: 1
 - Nekaj standardnih jedi brez naročanja / Some standard meals without pre-ordering: 1
 - Vzpostavitev klasične menze / Establish a classic canteen: 4
 - Normalna menza na Reaktorju je utopija. Predlagam, da prostore menze preuredite tako, da postavite nekaj štedilnikov, hladilnikov, omaric ter miz s časopisnim kotičkom ter omogočite zaposlenim, da se tam družijo ob pripravljanju hrane / A normal canteen at Reactor is a utopia. I suggest redesigning the canteen space by adding some stoves, refrigerators, cabinets, and tables with a newspaper corner, allowing employees to socialize while preparing food: 1
 - Ponovno bi morali imeti teraso pred kantino za občasno sproščeno debato in pijačo na voljo / We should have a terrace in front of the canteen for casual discussions and drinks: 1
- **Pohvale in pozitivna povratna informacija / Praise and Positive Feedback: 3**
 - Dostopnost / Accessibility: 1

⁴ Zraven odgovorov je navedena številka, ki predstavlja število anketirank in anketirancev, ki so podali enako mnenje. / Next to the responses is a number that represents the number of respondents who provided the same opinion.

- Pohvala za obstoječe storitve / Praise for the existing services: 2
- **Brez predlogov / No suggestions: 12**
 - /: 6
 - Ne bom je uporabljal (osebni razlogi, preference) / I won't use it (personal reasons, preferences): 4
 - Ne vem / I don't know: 2



IMPLIKACIJE / IMPLICATIONS

Na podlagi rezultatov ankete o storitvah menze na IJS smo pridobili dragocene podatke, ki smo jih delili s ponudnikom prehrane. V čim večji meri bomo upoštevali vaše predloge za izboljšanje kakovosti in raznolikosti ponudbe ter ustreznosti storitev za vse. *Based on the results of the survey on canteen services, we've gathered valuable insights that we have shared with the food service provider. We're committed to incorporating your suggestions to the fullest extent possible to enhance the quality, diversity, and accessibility of our offerings.*

Ukrepi, ki bodo uvedeni februarja 2025:

Menza na Reaktorju ima nekoliko drugačen način delovanja. Zaradi majhnega števila rednih uporabnikov, zanimanja ponudnikov za vzpostavitev klasične menze (kuhanje na lokaciji) ni bilo. Kot edina možnost vzpostavitve organizirane ponudbe prehrane se je izkazal sistem predhodnega naročanja hrane. To pomeni, da hrana ni pripravljena direktno na lokaciji, temveč jo zunanji ponudnik pripravi v svojih prostorih in jo na lokaciji IJS Reaktor le razdeli. Predhodno naročanje je nujno za ekonomičnost poslovanja in preprečevanje presežne hrane. *The canteen at Reactor has a slightly different way of operating. Due to the small number of regular users, there was no interest from providers in operating a classic canteen (cooking on site). The only option for establishing an organized food offer was a system of pre-ordering food. The food is not prepared directly on site, but is prepared by an external provider in its own premises and only distributed at the IJS Reactor location. Pre-ordering is essential for the economy of operations and the prevention of excess food.*

- V ceno dnevne ponudbe bo vključena tudi dnevna juha. *The soup will be included in the price of the daily offer.*
- Kot dodatna ponudba bo, brez predhodnega naročanja, na voljo solatni krožnik (s piščancem ali s feta sirom). *As an additional offer, a salad plate (with chicken or feta cheese) will be available without prior ordering.*
- Za vse, ki ste se pozabili naročiti na dnevno ponudbo, je že do sedaj obstajala možnost dodatne ponudbe po naročilu (npr. ocvrt sir, krompirček, zelenjavni polpet ipd.). Ponudba je navedena na oglasni tabli v prostorih menze. Od 1.2.2025 bo dodatna ponudba na voljo po enaki ceni kot dnevno mesno kosilo. *For those who forgot to pre-order the daily lunch, there was already the option of an additional offer to order on-site (e.g. fried cheese, fries, vegetable patty, etc.). The offer is listed on the noticeboard in the canteen. From 1.2.2025, the additional offer will be available at the same price as the daily meat lunch.*
- Ura za oddajo dnevnega naročila kosil se podaljša do 9. ure. *The time for placing a daily lunch order will be extended to 9 am.*
- V primeru napovedanih skupin, bo ura kosila skupine vpisana v on-line jedilnik. To vam bo omogočilo, da prilagodite vaš čas odmora in se izognite gneči. *In the case of announced groups, the group's lunch time will be published in the online menu. This will allow you to adjust your break time and avoid crowds.*
- V toplejših mesecih so vedno na voljo sedišča na terasi. *In the warmer months, seats on the terrace are always available.*
- Ponudnik bo, v okviru zanesljivosti dobaviteljev, stremel k objavi jedilnika za prihodnji teden v petek dopoldne. *The provider will, within the framework of the reliability of suppliers, strive to publish the menu for the following week on Friday morning.*
- Skupaj s ponudnikom se bomo potrudili poiskati rešitev, ki bo omogočala organizirano prehrano tudi v času kolektivnih dopustov ponudnika. *Together with the provider, we will try*

to find a solution that will enable organized meals even during the provider's collective holidays.

- *V želji izboljšanja ambienta in počutja uporabnikov menze, sta obnova prostora in nakup novega pohištva uvrščena v plan investicij za leto 2025. In order to improve the ambiance and well-being of the canteen users, the renovation of the space and the purchase of new furniture are included in the investment plan for 2025.*